Lenovo Bundle Terms & Conditions

Updated as of 16 December 2019

- 1. This promotional bundle ("Offer") is available for Business Broadband Service, subject to the fibre network ("Network") coverage, availability of network, service, all relevant resources, access, in-building cabling and tray and the procurement of all relevant approvals. This Offer is not available to sole proprietors.
- 2. **Promotion period**: 17 December 2019 to 31 March 2020. This Offer is not valid in conjunction with any other offers and is subject to MyRepublic acceptance of the order.
- 3. Contract term: 24- or 36-months contracts for all services and hardware.
- 4. <u>Installation</u>: We will arrange with you to install the fibre to your premises, a termination point, and install a modem (ONT), and the equipment with their accessories (collectively called "CPE") as stated in the bundle on site during standard working hours (Mon-Fri, 9am-5pm, except Public Holidays).
 - 4.1. Professional fees for server installation shall be \$875.
 - 4.2. You need to be aware of the minimum system requirements for the CPE we provide. You may check with your Account Manager or the manufacturer for more information. We will not be held responsible for any connection issues or disruptions arising from incompatibility of system requirements of the CPE.
 - 4.3. TP-Link router come with a limited warranty period of 12 months starting from the Service Commencement date. We will provide hardware support only within the warranty period.
- 5. **Cancellation Charges**: These are applicable for any withdrawal of application before activation of Service.
- 6. <u>Activation:</u> The estimated provisioning lead time is 14 working days from the order acceptance by MyRepublic. Request for Service (RFS) date must not be later than 2 months from order submission date.
- 7. Promotional subscription charges will be applicable during the contract period and will revert to prevailing list price upon contract expiry.
- 8. **Terms and conditions**: The prevailing MyRepublic General Terms and Conditions, Business General Terms and Conditions and applicable Service Specific Terms and Conditions apply. Participation in this promotion shall mean acceptance of all these terms and conditions and any amendments thereof. You should read MyRepublic's Terms and Conditions at https://myrepublic.net/sg/legal/business-enterprise/ and related service specific Terms and Conditions before registering and/or using our services. These terms and conditions are deemed incorporated by reference. Use of MyRepublic's services will constitute acceptance of these terms and conditions and any amendments thereto.
- 9. MyRepublic reserves the right to amend, suspend, withdraw or terminate, whether in whole or part, this promotion and/or any of these terms and conditions without prior notice and at MyRepublic absolute discretion.

- 10. Prepayment fees shall be paid before the order will be processed. Equipment will be delivered after prepayment fees have been received by MyRepublic.
- 11. Prices listed are inclusive of prevailing Goods and Services Tax (GST). Standard early termination, downgrade penalties and deactivation fees apply.