



## MyRepublic Residential Service One-Time Charges

Type of charges	Description	Charges (includes GST)
MyHome Connectivity Standard Cabling Charge	For the installation of cables and cable trunking on your premises	\$149 (+\$19 per 5m extra.)
On-Site Visit Weekend / Evenings Surcharge	For on-site visits by a MyRepublic technician during Saturday or evening hours (i.e. 6pm - 8pm) including visits for service installation and maintenance	\$50
1Gbps Add-On Installation Fee	When you are an existing MyRepublic broadband customer and order an additional 1Gbps line to your premises	\$10
Missed Appointment Fee	If the customer request to reschedule within 24 hours of the scheduled appointment or is not around to receive the MyRepublic technician at customer's premise.	\$21.40
Transfer of Ownership Processing Fee	Administrative fee for processing of transfer of ownership requests for a residential fibre broadband connection	\$20
Static IP installation and cancellation	Cancellation fee only applies for cancellation of Static IP <b>within 1 year</b> of installation	\$50 for installation \$50 for cancellation
Changing of Home Voice VAS	After initial sign up of Home Voice VAS. Does not apply to IDD packs	\$4.99 per line
Number Porting Charges per number or DDI's (for transferring your existing phone number to MyRepublic Voice)	Successful Number Port application	\$18.99
	Termination of port in number with MyRepublic	\$49
Standard Home Voice installation	New MyRepublic broadband customers / recontracting customers	\$0 per line
	Existing MyRepublic broadband customers who have not finished their contract / had opted out of Home Voice at sign-up	\$49 per line
Changing of Home Voice plans from Basic/ Plus/Pro to Standard	Only for existing Home Voice customers on a Basic/Plus/Pro plan who change to a Standard plan	\$4.99
Home Voice Termination Fee	Early termination of Home Voice during broadband contract.	\$49 per line
Modification of Home Voice number (cost per number)	To change your Home Voice number to a different number, before any Silver/Gold number charges.  Note: Changing from a 3 series to 6 series number is free. If you already own a silver/gold 3 series number, you can choose a new golden/silver number free of charge.	\$25 (silver/gold number charges are on top of this charge)