



MyRepublic Residential Service One-Time Charges

Type of charges	Description	Charges (includes GST)
Early Termination Fee	If you terminate your contract before the end of the contract's term	Total sum of monthly charges for the remaining contract period
Payment Default Fee	For every unsuccessful GIRO / Debit Card / Credit Card deduction	\$10
Billing Cycle Change	Administrative fee for every requested change in one's billing date.	\$20
Relocation / Change of Service Address	To continue your existing contract at your new address. Cost to deactivate old service + Installation at new place. Does not apply to customers who are both relocating and recontracting.	\$58
	If you have placed a relocation request and cancel your request (in addition to the NLT charges below)	\$20
Relocation Request Cancellation	<p>Non-landed / High-Rise Residential Customers - NLT charge for cancellation of your relocation request A Netlink Trust service activation cancellation charge of \$56.71 is included in this charge.</p>	\$217.21
	<p>Landed Residential customers - NLT charge for cancellation of your relocation request A Netlink Trust service activation cancellation charge of \$56.71 is included in this charge.</p>	\$345.61
Suspension of Service and Reactivation	If your late payments caused the service to be suspended	\$48.15
Temporary Suspension	If you wish to suspend your MyRepublic connection temporarily (available only up to 3 months). Note that you can only suspend your service once during your 24-month contract, up to a maximum of 3 months. We will resume your service when the 3 months period is up. Your contract period will be extended for the length of the suspension period.	\$48.15
Lost or damaged ONT / Power Adapter / Patch Cord	If the ONT / Power Adapter / Fibre Patch Cord / LAN Patch Cord provided to you is lost or damaged	\$150 / \$10 / \$10 / \$10 respectively
Equipment Retrieval Fee	For ONT collection after termination if you miss the initial collection appointment. Customers who do not wish to pay this fee may choose to return the ONT to MyRepublic Office	\$21.40
Equipment Delivery Fee	For delivery of equipment to the customer	\$16.05
Router Installation Fee	Charge for basic setup of a single router. (Router must have been purchased from MyRepublic)	\$53.50
MyHome Connectivity Site Survey Fee (free for new customers)	For conducting a site survey as part of our home cabling service	\$49