

MyRepublic Residential Service One-Time Charges

Type of charges	Description	Charges (includes GST)
Fibre Broadband Service Activation & Installation charge	Service installation charge	\$53.50
	NetLink Trust service activation charge	\$56.71
Equipment deposit (GST not applicable)	For Entre Pass, Diplomatic Pass, Training Visit Pass, Work Permit, Student Pass, Dependent Pass, or Long Term Social Visit Pass holders (with minimum validity of 6 months). May also apply if you have a poor credit / payment history or are under a financial assistance scheme.	\$150 - \$500
NetLink Trust TP installation for High-Rise Residential Premises	NLT charges for their TP installation fee if your address needs a TP to be installed by NetLink Trust (NLT)	\$160.50
NetLink Trust TP installation for Landed Residential Premises		\$288.90
NetLink Trust internal cabling that exceeds 15m from the point of entry to the 1st TP when installing, relocating, repairing, replacing and removing a TP	Only if you want to extend fibre throughout your premises when installing, relocating, repairing, replacing and removing a TP	\$2.14 per 5m segment
NetLink Trust TP Relocation, Repair and Replacement and Removal Charge for High-Rise Residential Premises	NLT charges for their TP installation fee if your address needs a TP to be relocated, repaired, replaced or removed by NetLink Trust (NLT)	\$160.50
NetLink Trust TP Relocation, Repair and Replacement and Removal Charge for Landed Residential Premises		\$288.90
On-site Service Call (additional equipment/ material charges will be quoted on site)	For an on-site visit and provision of technical support	\$53.50
Third Party Charges (additional equipment / material will be quoted in advance)	For requests that are out of the ordinary, extra charges may apply	As quoted
Maintenance Visit	When the fault is determined to not be MyRepublic's	\$53.50
New Order Cancellation	If you have placed a new order and cancel your order <u>before</u> your appointment is confirmed with NLT	\$48.15
	Non-landed / High-Rise Residential Customers - If you have placed a new order and cancel your order <u>after</u> your appointment is confirmed with NLT A Netlink Trust service activation cancellation charge of \$56.71 is included in this charge.	\$217.21
	Landed Residential customers - If you have placed a new order and cancel your order <u>after</u> your appointment is confirmed with NLT A Netlink Trust service activation cancellation charge of \$56.71 is included in this charge.	\$345.61