

PRODUCT SUMMARY

Business Hyperfibre



Information About the Service

Business Hyperfibre is an XGS-PON connection for businesses requiring very high-speed internet with business-grade support. It is provided using three tiers of speed, and is available at selected locations nationally.

The following products are offered:

	Business Hyperfibre 2000	Business Hyperfibre 4000	Business Hyperfibre 8000
Speed	Up to 2000/2000Mbps	Up to 4000/4000Mbps	Up to 8000/8000Mbps
Technology	XGS-PON		
Internet	Unlimited		
High Priority CIR	2.5/2.5Mbps		
Static IP address	Not included as standard. Can be provided at additional charge.		
Restore target	Business priority restoration (target times dependent on current policy of relevant LFC)		

The download & upload line speeds stated above are the maximum theoretical line speeds that can be delivered over the connection.

MyRepublic makes no guarantees of any kind on the actual speeds that will be achieved by any individual user as we rely on our supplier to ensure services are provisioned to deliver optimum speeds at all times.

Speeds that customers experience on these services are affected by a number of factors such as the upload speed of the content being downloaded, the hardware, software, & software configuration.

Devices connected by WiFi may experience slower speeds than those connected by Ethernet cable.

Business Hyperfibre connections automatically qualify enhanced fault restoration treatment from the LFC (Local Fibre Company) providing the fibre connectivity.

Limitations & qualifications

This service is available to business customers & may not be available in all areas or premises.

There may be technical or commercial reasons that affect our ability to connect a service at your address.

This service requires power to work and will not function in the event of a power failure or any other disruption to the power supply.

This service is not suitable if you are a customer with a serious illness or life-threatening condition, if you require disability services, if you have a PSTN based back-to-base alarm system or if you require an uninterrupted phone line.

Customers who purchase a temporary VDSL product while waiting for their fibre installation will not achieve above speeds, due to the difference in underlying technology.

Excess Data Usage

MyRepublic broadband plans are unlimited, so there are no broadband excess usage charges.

Local Fibre Company

The New Zealand government through Crown Fibre Holdings have contracted four parties to deploy Ultra-Fast Broadband to New Zealanders. MyRepublic purchases Ultra-Fast Broadband from the following companies:

Northpower Fibre	https://northpower.com/fibre
Chorus	https://www.chorus.co.nz
Tuatahi First Fibre	https://www.tuatahifibre.co.nz/
Enable	https://www.enable.net.nz

Static IPs

These product use Dynamic IP addresses by default. Static (fixed) IP addresses are available for purchase from MyRepublic for an additional charge.