



Residential One Time Charges

What is this?	When or why does it apply	Charges below include GST
Standard Fibre Broadband Activation & Installation Charge	Standard Installation Only	N/A
Non-Standard Installation	Additional work needs to be done for the establishment of a new service which is not covered under the standard installation provided by the Local Fibre Company or the service provider.	As per quote from LFC
Billing Cycle Change	Administrative fee for every requested change	\$10
Unusable router fee	If a loan router is unreturned, damaged, missing power pack or otherwise unusable	\$199.99
Unreturned cables	If a loan router's ethernet or wan cable is unreturned	\$10
Reverse DNS Lookup	Reverse DNS lookup is the determination of a domain name associated with an IP address via querying DNS	\$20
12 Month Term Residential Early Termination Fee	The Early Termination Fee outlined applies when the service(s) are terminated before the end of the minimum contract term (unless the termination occurs during the free trial period). The Early Termination Fee will be prorated by the number of months remaining in the minimum contract term period.	\$240

Residential Re-Occurring Charges

What is this?	When or why does it apply	Charges below include GST
Static IP	Customers who purchase a Static IPv4 Address (residential)	\$8
Gamer	Customers who purchase the Gamer Addon individually	\$10

