

# PRODUCT SUMMARY

## Business Essentials Fibre

### Information About the Service

Business Essentials Fibre is a business Ultra-Fast Broadband (UFB) connection that is provided using three tiers of fibre broadband speeds, targeting small businesses. This is available nationwide where UFB fibre is available, except in some areas of Dunedin & Mosgiel as defined by Chorus as “Gigatown”.

The following bundles are available:

	<b>Essentials 100</b>	<b>Essentials 200</b>	<b>Essentials Gig</b>
Speed	Up to 100/100 Mbps	Up to 200/200 Mbps	Up to 950/500 Mbps
UFB Bitstream	Bitstream 2		
Internet	Unlimited		
Static IP address	1 included		
Router	MyRepublic wireless router included		
<b>Addons</b>			
Voice	Option to add 2 voice lines		
Calling	Free local and 500 national landline minutes calling included with each line		
Features	Caller Display, Voicemail, Call Forwarding and Call Waiting included with each line		

In Dunedin & Mosgiel, the following plan is available.

	<b>Essentials Gigatown</b>
Speed	Up to 950/500 Mbps
UFB Bitstream	Bitstream 2
Internet	Unlimited
Static IP address	1 included
Router	MyRepublic wireless router included
<b>Addons</b>	
Voice	Option to add 2 voice lines
Calling	Free local and 500 national landline minutes calling included with each line
Features	Caller Display, Voicemail, Call Forwarding and Call Waiting included with each line

The download & upload line speeds stated above are the maximum theoretical line speeds that can be delivered over the connection.

MyRepublic makes no guarantees of any kind on the actual speeds that will be achieved by any individual user as we rely on our supplier to ensure services are provisioned to deliver optimum speeds at all times.

Speeds that customers experience on these services are affected by a number of factors such as the upload speed of the content being downloaded, the hardware, software, & software configuration.

Devices connected by Wi-Fi™ may experience slower speeds than those connected by Ethernet cable.

### Equipment

MyRepublic provides full technical support only to routers provided by MyRepublic.

### Limitations & qualifications

This service is available to business users & may not be available in all areas or premises.

There may be technical or commercial reasons that affect our ability to connect a service at your address.

This service requires power to work and will not function in the event of a power failure or any other disruption to the power supply.

This service is not suitable if you are a customer with a serious illness or life-threatening condition, if you require disability services, if you have PSTN based back-to-base alarm system or if you require an uninterrupted phone line.

Customers who purchase a temporary VDSL product while waiting for their Fibre installation will not achieve above speeds, due to the difference in underlying technology.

Additional IP Addresses are not available to be purchased on these plans. Customers will need to purchase Premium Fibre.

### **Excess Data Usage**

MyRepublic Broadband plans are unlimited, so there will be no broadband excess usage charges.

### **Local Fibre Company**

The New Zealand government through Crown Fibre Holdings have contracted four parties to deploy Ultra-Fast Broadband to New Zealanders. MyRepublic purchases Ultra-Fast Broadband from the following companies:

North Power Fibre	<a href="https://northpower.com/fibre">https://northpower.com/fibre</a>
Chorus	<a href="https://www.chorus.co.nz">https://www.chorus.co.nz</a>
Ultra Fast Fibre	<a href="https://www.ultrafastfibre.co.nz">https://www.ultrafastfibre.co.nz</a>
Enable	<a href="https://www.enable.net.nz">https://www.enable.net.nz</a>

### **Bundling requirements**

Business Voice Line can be purchased as an addon to the above business broadband products, or as part of a bundle. Refer to the Business Voice Line Critical Information Summary for more information.