

One Time Charges					
What is this?	When or why does it apply?	Charges below include GST		Charges below Exclude GST	
		Gamer, Pure, VDSL & Gigatown	Home Office	Business Essentials	Business 200 & Business GIG
Fibre Broadband Service Sign-Up, Activation & Installation charge	For standard installation only, service provisioning & on-site installation visit (business plans only)	N/A	N/A	\$99.99	Business 200 - \$299 Business GIG -\$499
Setup fee	Applies to plans as specified	No term and 6 month plans: \$99.99	\$49.99	N/A	N/A
Non Standard installation	Additional work needs to be done for the establishment of a new service which is not covered under the standard installation provided by the Local Fibre Company or the service provider.	As per quote from LFC			
Early Termination Fee	When you terminate your contract before the end of your contract term (unless the termination occurs during the free trial period).	6m Contract: \$199 12m Contract: \$249 24m Contract: \$299 24m Contract with PlayStation Slim: \$499 24m Contract with PlayStation Pro: \$649		Business 200 - \$299 Business GIG -\$499	
Payment Default Fee	For every unsuccessful Direct Debit / Debit Card / Credit Card transaction.	\$10 (Service may be blocked if payment not received within 7 days of missing due date.)			
Billing Cycle Change	Administrative fee for every requested change in one's billing date.	\$10			
Unusable router fee (for loan routers shipped post 20/01/2016)	If a loan router is unreturned, damaged, missing power pack or otherwise unusable	\$199.99	N/A		
Unreturned cables	If a loan router's ethernet or wan cable is un-returned	Ethernet cable: \$10	N/A		
Static IP	Static IP Address	\$20			
Reoccurring Charges					
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		Gamer, Pure, VDSL & Gigatown	Home Office	Business Essentials	Business 200 & Business GIG
Reverse DNS Lookup	Reverse DNS lookup is the determination of a domain name associated with an IP address via querying DNS	\$20		Free	
Static IP	Static IP Address			1 Static IP included in plan 8 Static IPs \$100 16 Static IPs \$180	1 Static IP included in plan 8 Static IP's \$99/year* 16 Static IP's \$199/year* 32 Static IP's \$499/year* 64 Static IP's \$999/year* 128 Static IP's \$1999/year* 256 Static IP's \$3999/year*  *Excludes GST, billed monthly
CIR	Dedicated bandwidth for business connections	N/A			Available in blocks of 10Mbps for \$100 excluding GST per month Minimum 10 Mbps, Max 100Mbps