

\$0 nbn™ Fibre Network Upgrade - Promotion Terms & Conditions

The \$0 nbn™ Fibre Network Upgrade Promotion provides the opportunity for eligible address to upgrade their nbn™ network connection from Fibre to the Node (FTTN) or Fibre to the Curb (FTTC) to Fibre to the Premise (FTTP) for \$0 when selecting an eligible MyRepublic nbn™ plan (“Programme”).

Below are the terms and conditions associated with the Programme. If you have any questions about this Programme or whether this Programme is applicable to you, you can contact us via Online Chat or speak to our Sales Team at 1300 130 888 before signing up.

Eligibility:

1. Available to new and existing residential MyRepublic customers with an eligible address when you select an eligible MyRepublic nbn™ plan. Address eligibility is based on nbn™’s rollout plan. You can find more information on the nbn™ website [here](#).
2. New customers must be over the age of 18 and pass our credit checking criteria. You can find our Credit Reporting Policy [here](#).
3. Offer available until 31/01/2023 unless extended. We reserve the right to change or cancel the Programme without prior notice.
4. To participate in the Programme (i) new eligible customers must apply online for a network upgrade and select an eligible nbn™ plan, (ii) existing MyRepublic customers eligible for this offer will be contacted directly by MyRepublic and/or customers can opt to contact customer service.
5. To get a \$0 Fibre Network Upgrade, customers must select an eligible plan listed below.

Current nbn™ Technology	Eligible Plans
FTTN	Home Fast (100/20Mbps) Premium (100/40Mbps) Super-Fast (250/25Mbps) Ultra-Fast (1000/50Mbps)
FTTC	Super-Fast (250/25Mbps) Ultra-Fast (1000/50Mbps)

Other terms:

6. The \$0 network upgrade connection fee offer applies to standard Fibre-to-the-home connections only. Additional connection charges, such as New Development Charges or additional external costs, may apply.
7. In order to complete the network upgrade, two technician appointments will be scheduled. Appointments will be selected based on nbn™ availability. You can change your appointment date via MyAccount.

Pre-Installation Visit: An nbn™ technician will assess the outside of your premises. This will help nbn™ identify any obstacles early and prepare for your upcoming installation appointment. Their aim is to either return before your scheduled installation appointment or complete the work. You do not need to be in attendance for this appointment. The technician may find that additional work is needed (e.g. trenching and conduit) which is not included as part of a standard installation. If this is the case the cost of that extra work/infrastructure must be paid by the customer. This will be communicated before proceeding with your installation appointment.

Installation Appointment: This will be a 3 to 4 hour appointment. You, or an authorised person over the age of 18, will need to be present during the installation to give the technician both internal and external access to your premises. Activities performed by the technician include installing and testing the nbn™ equipment inside and outside your premises.

There may be temporary service interruptions during the pre-installation visit and installation appointment. For locations currently connected to nbn™ FTTC, there may be a planned outage of around 30 minutes on the day while the technician works on the infrastructure on the street that connects your premises.

8. If you cancel your service with MyRepublic or downgrade your nbn™ plan to an ineligible plan within the first 12 months after your \$0 Fibre Network Upgrade, a \$200 ex GST downgrade/cancellation fee will apply. This charge will be reflected on your MyRepublic invoice.
9. MyRepublic may accept or reject your application at its absolute discretion.
10. Use of our services are subject to our Terms and Conditions [here](#).